



PRESS RELEASE

SEND MONEY INSTANTLY VIA CARDLESS WITHDRAWAL

ESWATINI Bank has a product known as Cardless Withdrawal which enables customers to send money instantly to any mobile number anytime, anywhere.

This product is part of the Bank's Digital Banking platform.

The Bank encourages customers to utilize Cardless Withdrawal when sending money to a mobile number recipient since it is fast and safe as opposed to withdrawing the cash and depositing it with mobile money vendors.

Cardless Withdrawal can be accessed from the Bank's Digital Banking platform (Internet Banking and Nomakuphi Mobile App).

Customers simply need to log onto Mobile App or Internet Banking, click Cardless Withdrawal and follow the easy steps.

With Cardless Withdrawal, customers can withdraw cash from any Nomanini ATM without a card, anytime.

The Bank's Digital Banking space comprises of;

- ✓ Nomakuphi Mobile App
- ✓ Internet Banking
- ✓ Prepaid Card
- ✓ MTN Mobile Money and Eswatini Mobile E-mali integrations
- ✓ Automated Deposit Teller (ADT) ATMs

Nomakuphi App is the mobile phone banking app that makes it very easy for a customer to do banking transactions anywhere, anytime.

It can be used to buy prepaid electricity, airtime and data bundles (Eswatini MTN, Eswatini Mobile and EPTC), and transfer funds to other accounts (even non-Eswatini Bank accounts), amongst other things.

Internet Banking can be used to do bulk payments, international payments, inter account transfers, buy prepaid electricity and airtime and data bundles (Eswatini MTN and Eswatini Mobile), increase/decrease your daily limits, block or cancel or activate your debit cards, etc.

The Prepaid Card can be used for withdrawing cash from any MasterCard accepted ATM or inserting in any MasterCard accepted Point of Sale (POS) terminal all over the world, Online purchasing such as tuition fees, air tickets, accommodation, car rentals, amongst others, paying workers' wages other than to give them cash, giving money to family and loved ones as opposed to giving them cash.

Mobile integrations allows everyone, whether a Bank customers or not, to withdraw MTN Mobile Money and Eswatini Mobile E-Mali from any Eswatini Bank's Nomanini ATM.

Another aspect of the Bank's Digital Banking platform is the Automated Deposit Tellers (ADT) ATMs which enables customers to make real time deposits in our Nomanini ATMs. This means the deposited cash reflects in the account instantly. The deposits can be made with or without a card.